

## QUALITY, HEALTH AND SAFETY POLICY

“GAMMA Logistics VR” SRL is committed to raising the level of satisfaction of customers and stakeholders, by continually improving its management processes, the obligation of high quality products and services.

In this context, we are committed and oriented towards:

### COMPLIANCE

- Compliance with the relevant national and international laws regarding the activity of shipping, transport and customs brokerage services.
- Compliance with international standards SM SR EN ISO 9001:2015 and SM ISO 45001:2018 regarding the integrated management system of quality, occupational health and safety, as well as the applicable national laws in the field of occupational health and safety.

### CUSTOMER ORIENTATION

- We are committed to increasing the level of customer satisfaction by providing high quality services, in order to meet the requirements and exceed their expectations.
- Effective support and cooperation with our customers, suppliers and partners, competently management of orders, reliably and sustainable transport of products.

### EMPLOYEE ORIENTATION

- Consultation, training, development of employees in the needs and responsibilities of the integrated management system and continues to raise the level of competence in our business processes.
- Creating the necessary safe environment, social, psychological, physical factors that are friendly to the operation of the processes, as well as analyzing, evaluating and reducing the risks in the field of health and safety at work.

### CONTINUOUS IMPROVEMENT

- Continuous improvement of all the processes of the integrated management system and of the services provided by the company.
- Integrated management system implemented and certified according to relevant standards and continuous analysis of its efficiency and effectiveness.

### MARKET LEADERSHIP

- The growth and development of the business by anticipating and fulfilling the needs and expectations of our customers.
- Maximizing our performance in the above areas and ensuring that we achieve our financial goals, profitability and stable business growth.

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**CEO:**

Ruslan Parnev



**COO:**

Victor Balaban

